

Important Notice to FPFCU Credit Card Holders

On April 29, 2024, Financial Partners will be updating our credit card service solution. Here are some things you will need to know about this change:

- Your card account number may change, however, your card number will not change. No new plastics will be issued.
- If you are enrolled in our UChoose rewards program, your enrollment will not change. Access to your rewards will resume on May 2nd.
- Your access to our credit card service contact center will remain the same and a new Interactive Voice Response (IVR) system will be introduced.
- The online and mobile banking site for your card information will change. However, since it will continue to be single sign on (SSO) access from your e*Teller account, you will not need to create any new login credentials.
- Your statements will have a new look and feel.

During the update weekend, which will run from April 26 to 28, 2024, access to online credit card information will be unavailable.

We appreciate your patience as we implement this better service for you.